

Nursing Team Concepts – Communication, Delegation and Supervision

LEARNING OUTCOME:

At the end of this program, participants will: Recognize how teamwork impacts nursing practice and patient safety, discuss the concept of clear and structured communication, identify conflict and employ conflict resolution strategies, define delegation and list the 5 rights of delegation, recognize the nurse's role in supervision, and apply the TeamSTEPPS® framework and core skills to their nursing practice.

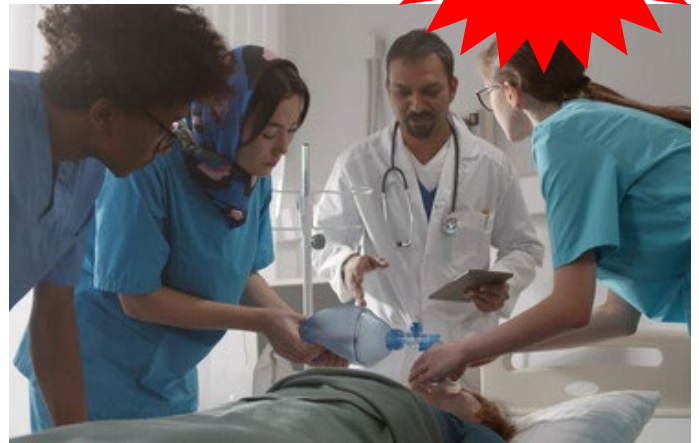
OBJECTIVES:

Participants will be able to:

- Identify core principles of nursing teamwork.
- Discuss the components of effective communication.
- Apply appropriate communication strategies to interactions with patients and team members.
- Utilize conflict resolution strategies to function effectively in a team environment.
- Utilize common tools to facilitate effective team interaction.
- Utilize delegation and supervision as effective tools within the nursing team.
- Demonstrate the ability to function as an effective team member.

FACULTY: Karen Broomes-James, DNP, RN, NPD-BC, CCRN-K, SCRNP, PCCN, Director, Nursing Education and Practice Program

Dr. Karen Broomes-James is a registered nurse of over 15 years and a certified nurse educator with expertise in surgical critical care, surgical progressive care, and stroke care. She is passionate about delivering high quality evidence-based patient care and advancing nursing education through innovative programs and professional development initiatives that empower nurses and improve patient outcomes.



REGISTRATION INFORMATION

Where: NYSNA NYC Office

131 West 33rd Street, 2nd Floor
New York, NY 10001

When: November 9, 2026

9:00 a.m. – 4:00 p.m.
(Registration required. Sign-in at 8:45am)

Fee: FREE NYSNA member
\$175 non-member

Registration deadline: November 4, 2026

Light Breakfast and Lunch will be provided.



SCAN ME

First Time User Instructions: For directions on how to create your E-LeaRN user account, please refer to: www.nysna.org/elearn-instructions.

Direct Workshop Registration: Once you have created your E-LeaRN user account, register for this program by using your smart phone camera to scan the QR code, login, then search the catalog for this course and register.

If you have already created your E-LeaRN user account, you can also register for this program by clicking on <https://elearnonline.net>, login, find and register for this course.

The New York State Nurses Association is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

This program has been awarded **6.0 CHs** through the New York State Nurses Association Accredited Provider Unit.



NYSNA is accredited by the International Accreditors for Continuing Education and Training (IACET) and offers IACET CEUs for its learning events that comply with the ANSI/IACET Continuing Education and Training Standard. IACET is recognized internationally as a standard development organization and accrediting body that promotes quality of continuing education and training.

The New York State Nurses Association is authorized by IACET to offer **0.6 CEUs** for this program.



IMPORTANT: In order to receive Contact Hours and CEUs:

- All participants are required to:
 - Be in attendance for the entire workshop
 - Participate in all in-class breakout rooms and group activities
 - Complete all in-session and post-session program assignments (where applicable)
 - Complete all pre- and post-test examinations
 - Complete SurveyMonkey® questionnaire(s) after the workshop is complete (where applicable)

Declaration of Vested Interest: None

NYSNA wishes to disclose that no commercial support was received. NYSNA Program Planners, Presenters, and Content Experts declare that they have no financial relationship with an ineligible company.

***NYSNA reserves the right to cancel this program if a sufficient number of participants are not registered, in which case if a fee was paid, the entire amount will be refunded.*

Make sure to check your email for confirmation of registration and the further steps you need to take to be prepared for the program and how to retrieve the handout materials before the start of the program.

