ONLINE PROGRAM

Ambulatory Care Nursing Standards of Practice and Certification Review

LEARNING OUTCOME:

Participants will be able to identify current standards of Ambulatory Nursing practice and apply them to selected patient conditions within their practice.

OBJECTIVES:

Upon completion of this workshop, participants will be able to:

- Describe the technique for preparing for the Ambulatory Care Certification exam.
- Identify the key concepts of Assessment, Medication Management and Disease Process/Pathophysiology found in ambulatory care nursing.
- Discuss the key points related to: Protocols, Algorithms, and Pathways for nursing in ambulatory care.
- Identify the principles and skills related to Telehealth for the ambulatory care nurse.
- Discuss the components of health benefits/services coverage and the implications for implementation with a variety of levels of patient acuity for ambulatory care patients.
- Discuss the components of Plan of Care, Care Management, and Outcome Evaluation for ambulatory care patients.
- Identify the most common technical and clinical skills for nursing in ambulatory care.
- Identify Professional issues and communication: interpersonal skills and customer service for the ambulatory care nurse.
- Review communication barriers and cultural competency skills for nursing in ambulatory care.
- Discuss the key methods of documentation and informatics and how to use them in ambulatory care nursing.

REGISTRATION INFORMATION

Where: Online through your NYSNA e-LeaRN Account

When: **May 4 & 5, 2026**
(2-day attendance required.)
9:00 a.m. – 4:00 p.m.

Fee: **FREE NYSNA member**
$350 non-member

Registration deadline: May 2, 2026

SCAN ME

First Time User Instructions: For directions on how to create your E-LeaRN user account, please refer to: www.nysna.org/elearn-instructions.

Direct Workshop Registration: Once you have created your E-LeaRN user account, register for this program by using your smart phone camera to scan the QR code, login, then search the catalog for this course and register.

If you have already created your E-LeaRN user account, you can also register for this program by clicking on https://www.elearnonline.net, login, find and register for this course.

- Describe the various components of professional development and leadership in ambulatory care nursing.
- Identify the most common legal and ethical issues for the ambulatory care nurse.
- Discuss the management of clinical environment regulations, standards and compliance related to ambulatory care nursing.
- Recognize the various nursing management issues related to an ambulatory care unit.
- Identify principles of quality management as they apply to nursing in the ambulatory care setting.
- Discuss the importance of education, teaching and learning principles and methods in the ambulatory care nursing setting.
- Discuss the importance of health promotion and disease/injury prevention in ambulatory care setting.

FACULTY:

Barbara Sheppard, BS, RN, CCE-BC has worked as a registered nurse in ambulatory care for over five years, is certified in ambulatory care, and has many years of teaching as an adjunct instructor.

Note: The instructor for this program is contracted through Quality Training Solution Corporation (QTSC).

IMPORTANT:
In order to receive Contact Hours and CEUs:
- Cameras must be turned on, and you must be present and visible **at all times** throughout Zoom workshops.
- All participants are required to attend the entire workshop, complete all in-session program assignments, complete an evaluation form, complete and return a post-program SurveyMonkey® questionnaire and/or complete and return a post-program checklist, where applicable.
- You will need a personal computer and internet access to attend.

Declaration of Vested Interest: None

NYSNA wishes to disclose that no commercial support was received.

NYSNA Program Planners, Presenters, and Content Experts declare that they have no financial relationship with an ineligible company.

**NYSNA reserves the right to cancel this program if a sufficient number of participants are not registered, in which case if a fee was paid, the entire amount will be refunded. Make sure to check your email for confirmation of registration and the further steps you need to take to be prepared for the program and how to retrieve the handout materials before the start of the program.