

Nursing Team Concepts – Communication, Delegation and Supervision

LEARNING OUTCOME:

At the end of this program, nurses as part of a functional nursing team, will master clear and structured communication, thoughtful delegation, active supervision, accountability and collaborative leadership. Through mastery of these concepts, they will empower themselves and other team members to efficiently share responsibilities while maintaining safety and enhancing patient outcomes.

OBJECTIVES:

Participants will be able to:

- Identify core principles of nursing teamwork.
- Discuss the components of effective communication.
- Apply appropriate communication strategies to interactions with patients and team members.
- Utilize conflict resolution strategies to function effectively in a team environment.
- Utilize common tools to facilitate effective team interaction.
- Utilize delegation and supervision as effective tools within the nursing team.
- Demonstrate the ability to function as an effective team member.

FACULTY: Karen Broomes-James, DNP, RN, NPD-BC, CCRN-K, SCRNP, PCCN, Director, Nursing Education and Practice Program

Dr. Karen Broomes-James is a registered nurse with over 15 years of experience in surgical progressive care and surgical critical care. She obtained a Bachelor of Science in Nursing from Stony Brook University, Masters in Nursing Education and Doctor of Nursing Practice degrees from Walden University. She is certified in nursing professional development, critical care nursing, progressive care nursing and stroke nursing care. She is passionate about educating and empowering current and future nursing professionals. Her teaching approach focuses on practical knowledge, active engagement, patient safety, and fostering critical thinking skills to help nurses navigate real-world nursing challenges.



REGISTRATION INFORMATION

Where: NYSNA NYC Office

131 West 33rd Street, 2nd Floor
New York, NY 10001

When: December 2, 2025

9:00 a.m. – 4:30 p.m.

(Registration required. Sign-in at 8:45am)

Fee: FREE NYSNA member
\$175 non-member



SCAN ME

Registration deadline: Nov 25, 2025

Light Breakfast and Lunch will be provided.

First Time User Instructions: For directions on how to create your E-LeaRN user account, please refer to:
www.nysna.org/elearn-instructions.

Direct Workshop Registration: Once you have created your E-LeaRN user account, register for this program by using your smart phone camera to scan the QR code, login, then search the catalog for this course and register.

If you have already created your E-LeaRN user account, you can also register for this program by clicking on <https://elearnonline.net>, login, find and register for this course.

The New York State Nurses Association is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

This program has been awarded **6.0 CHs** through the New York State Nurses Association Accredited Provider Unit.



NYSNA is accredited by the International Accreditors for Continuing Education and Training (IACET) and offers IACET CEUs for its learning events that comply with the ANSI/IACET Continuing Education and Training Standard. IACET is recognized internationally as a standard development organization and accrediting body that promotes quality of continuing education and training.

The New York State Nurses Association is authorized by IACET to offer **0.6 CEUs** for this program.



IMPORTANT: In order to receive Contact Hours and CEUs:

- **Cameras must be turned on, and you must be present and visible at all times throughout Zoom workshops.**
- All participants are required to attend the entire workshop, complete all in-session program assignments, complete an evaluation form, complete and return a post-program SurveyMonkey® questionnaire and/or complete and return a post-program checklist, where applicable.
- You will need a personal computer and internet access to attend.

Declaration of Vested Interest: None

NYSNA wishes to disclose that no commercial support was received. NYSNA Program Planners, Presenters, and Content Experts declare that they have no financial relationship with an ineligible company.

***NYSNA reserves the right to cancel this program if a sufficient number of participants are not registered, in which case if a fee was paid, the entire amount will be refunded.*

Make sure to check your email for confirmation of registration and the further steps you need to take to be prepared for the program and how to retrieve the handout materials before the start of the program.

